



Sensor**Solution**

**You deserve
peace of mind**



SensorSolution offers unlimited* sensor replacements for a fixed monthly payment

We hear you. The world of medical devices can be unpredictable. Healthcare professionals need to plan for the future so they can focus on patient care.

Ready, Set, Go!

Uptime is the most essential trait for TC equipment cited by our customers. SensorSolution provides new sensors as quickly as the next business day with an easy three-step replacement process.



Radiometer technical support specialists troubleshoot issues over the phone



If the problem is not resolved over the phone, a no-cost replacement sensor is sent via overnight shipping



Return the old sensor to Radiometer within 30 days via pre-paid shipping

Non-binding Terms

SensorSolution is available for a fixed price per instrument that can be paid monthly or annually. You can discontinue your SensorSolution subscription at any time without penalty. Just let your Radiometer sales representative know and return your sensors to Radiometer. There is no buy-out or restocking fee if you choose to leave the program.

*Damage due to misuse, abuse, mishandling, spillage or through the use of non-Radiometer products is not covered. Please see full terms and conditions for specific inclusions and exclusions. Please ask your sales representative for a full list of SensorSolution terms and conditions

SensorSolution Pricing

Sensor 54

tcpCO₂



Sensor 84

tcpCO₂, tcpO₂



Sensor 92

tcpCO₂, SpO₂, Pulse Rate



Specific Inclusions

- Phone support M-F 9am-7pm EST
- Unlimited service for the covered equipment and replacement is provided while enrolled in SensorSolution and as long as all payments are current
- If an issue related to your Equipment cannot be resolved over the phone, replacement Equipment will be mailed to you within 2 business days pending product availability. You must return the failing equipment to Radiometer via prepaid mail within 30 days of receipt of a replacement
- All shipping, including overnight shipping, is paid by Radiometer

Specific Exclusions

- On-site service visits
- Monitors, modules, and consumables
- Damage due to misuse, abuse, mishandling, spillage or through the use of non-Radiometer products
- Sensors with physical damage or damage incurred during improper shipment will not be covered. Please refer to our Transcutaneous Sensor Return Procedure for shipping guidelines
- Service to or problems arising from customer's hardware/software including computers, cables, telephone connections, network and other connections

Whatever comes next, we make sure life comes first

Radiometer products and solutions are used in hospitals, clinics, and laboratories in over 130 countries, providing information on critical parameters in acute care diagnostics. Through connected solutions, expert knowledge, and trusted partnership, we help health care professionals make diagnostic decisions to improve patient care.

Learn more about our transcutaneous monitoring systems at
<https://radiometeramerica.com/en-us/products/transcutaneous-monitoring>

Visit our website to arrange for a demo.